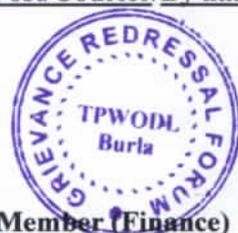


**Grievance Redressal Forum
TPWODL, BURLA**

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,
Burla, Sambalpur, Pin- 768017

Email: grf.burla@tpwesternodisha.com, Ph No.0663-2999601

Bench: A.K.Satapathy, President B.Mahapatra (Co-opted Member) and S.Tripathy, Member (Finance)



Ref: GRF/Burla/Div/SEED/ (Final Order)/ 12(4)

Date: 30.01.2025

Present: Sri A.K. Satapathy, President
Sri B.Mahapatra (Co-opted Member)

1	Case No.	BRL/46/2025			
2	Complainant/s	Name & Address	Consumer No	Contact No.	
		Rabinarayan Pradhan Semeltikra, Ghenuipali Dist-Sambalpur-768112	4164-3204-0099	8984192346	
3	Respondent/s	S.D.O (Elect),Rairakhola	Division S.E.E.D, TPWODL, Sambalpur		
4	Date of Application	24.01.2025			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	√
		3. Classification/Reclassification of Consumers	X	4. Contract Demand / Connected Load	X
		5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
		15. Others (Specify) -X			
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code,2019 √			
		2. OERC Distribution (Licensee's Standard * of Performance) Regulations,2004			
		3. OERC Conduct of Business) Regulations,2004			
		4. Odisha Grid Code (OGC) Regulation,2006			
		5. OERC (Terms and Conditions for Determination of Tariff) Regulations,2004			
		6. Others			
8	Date(s) of Hearing	24.01.2025			
9	Date of Order	30.01.2025			
10	Order in favour of	Complainant	Respondent	Others	√
11	Details of Compensation awarSEED, if any.	NIL			

A.K.S.
President

Grievance Redressal Forum
TPWODL, Burla - 768017



Appeared

For the Complainant- Rabinarayan Pradhan

For the Respondent - SDO(Electrical), Rairakhol, TPWODL.

GRF Case No- BRL/46/2025

Rabinarayan Pradhan
Semeltikra, Ghenupali
Dist-Sambalpur
Consumer No-4164-3204-0099

COMPLAINANT

VRS

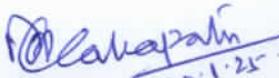
SDO(Electrical), Rairakhol, TPWODL.

OPPOSITE PARTY

The complainant as well as opposite party have appeared before the forum during hearing at site. The complainant has lodged objection to this Forum without approaching to opposite party which is coming under CHP (Complaint handing procedure) and hence, the copy of the application is enclosed herewith and keeping the application in original for maintenance of records by this Forum and the opposite party is instructed to take up the matter to resolve the grievance at their level with the direction to submit the compliance to this Forum within one month.

Hence the instance case petition is hereby dropped.

Accordingly, the case is disposed of.


B. Mahapatra
(Co-Opted Member)
Grievance Redressal Forum
TPWODL, Burla - 768017


A.K. Satapathy
(President)
Grievance Redressal Forum
TPWODL, Burla - 768017

1. Rabinarayan Pradhan, Semeltikra, Ghenupali, Dist-Sambalpur
2. Sub-Divisional Officer (Elect.) Rairakhol, TPWODL, with the direction to serve one copy of the order to the Complainant/Consumer
3. Executive Engineer (Elect.), SEED, TPWODL, Sambalpur
4. The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved either by this order or due to non-implementation of the order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed on OERC website, www.orerc.org under the "head "Cases-> "GRF".)

(77)

CHP

BR/46/25

GRIEVANCE REDRESSAL FORUM,
Qtr. No-SD 6/2, Sourav Vihar, Near NSC College, BURLA-768017.
E-mail: grf.burla@tpw.osternodisha.com

GRIEVANCE REDRESSAL FORUM

Complaint No. _____

Received

No.

DI.

TPW/ODL, Burla

(1) The name, detail address and telephone number of the complainant with consumer no.

Name - Rabinarayan Pradhan

Pin - 768112

Cons - 4164 3204 0099

Phn - 8984192346

At - Semetikina Chhempali

(2) The local office, designation and detailed address of the officer, against whose action/inaction, the complaint is being filed.

Hatibani Section

(3) The facts of the complaint (may enclose copy of the latest representation to the concerned officer of the Licensee; action taken or inaction).

2006 ରେ Disconnected ହେଲା। Reconnection
2024 ରେ କିଛି କମ୍ପେନିର କର୍ମୀଙ୍କୁ 7000 ଟଙ୍କା
ବେନ 41000 ଟଙ୍କା ରେ ସଂଗ୍ରହ/ପାରିଶ୍ରମ କରାଯାଇଛି।

(4) Relief sought for.

(5) Any interim relief sought for, pending final decision.

(6) Whether the subject matter of the case is pending adjudication in Hon'ble High Court, Consumer Forum or any other Court. If so please give details.

(7) Date of filing complain in the office of ESO/SDO/EE (Documentary evidence to be enclosed).

(8) Complain no. allotted by the office of ESO/SDO/EE, if any.

Place: - Sambalpur
Date: -

Rabinarayan Pradhan
Signature of the Complainant

Observation:-

On enquiry the customer told he is availing supplies from his brother's house. However there is low units bill / month. we may revise on bill which is more than the past-monthly average for two years only.

Calicut